

## Recently Closed IRAADs

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
<b>2391 - MCAS Miramar (MARFORPAC)(USMC) - Main</b>											
26	Action Item	Decision on ADPOC Vital	2230 Seats reside on ADPOC Direction	2230 Seats could possibly go off-line		5 - Project (Site)	C	01/31/2005	Fenner, Douglas	Dorr, Joel	Joint
Comments: 10/7/04: ADPOC decision has been made, UICs created and orders placed.  9/30/04: The site is monitoring the situation.  9/21/04: ADPOC decision made. 4Q04 schedule accomodates ADPOC decision. (Kent Horne)  9/16/04: No status change  9/9/04: No status change  9/2/04: No status change  8/26/04: No status change  8/19/04: No status change  8/12/04: No status change  8/5/04: All CLIN 4103 attached with MAGTA have been withdrawn pending decision with MAG-TA  7/29/04: No status change-  7/22/04: No change  7/15/04: 2,230 MAG-TA Seats are on hold at Miramar pending USMC Avation direction of NMCI solution. These seats represent the majority of scheduled deployment slated to roll late Q3 early Q4.											
<b>2070 - USMC Enterprise</b>											

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
137	Issue	Lack of STAT Team Personnel	MFR only has 4 CTRs to support the entire MarFor. The drastic reduction in STAT personnel has compromised our ability to support the cutover schedule unless it is quickly corrected	If not resolved, MFR will either be unable to meet government deliverables for cutover or slow the cutover schedules in order to provide the deliverables		4 - Program	D	09/30/2004	Walters, Capt Eric	Gleeson, Patrick	Joint
Comments: 10/6/04: STAT Team will be on site 18 Oct 04. (Capt. Walters)  9/23/04: No updates provided.  9/05/04: IRAAD to be assigned to Capt. Walters and will be placed in Open status. Artificial due date of 8/13/04 removed. However, new due date is requested. (S. Taxin)  7/29/04: Affects - MARFORRES New Orleans and all Remote Sites  We are currently scheduled to cut over MFR HQ, MOBCOM, reserve units at major DoN stations and multiple remote sites beginning in mid September. EDS can support this schedule provided the government can provide the OCM data support required. We do not have the personnel to accomplish this. MFR must get more CTR type personnel or drastically scale back the cutover schedule. In order to effectively transition, MFR must be guaranteed CTR-like personnel through cutover and 6 months afterward for MAC management. (1stLt Gleeson)											

#### 2391 - MCAS Miramar (MARFORPAC)(USMC) - Main

23	Risk	Cancelled Logistics	Navy and Marine Passive Facility Cabinets and active equipment has been cancelled with no re-order.	Failure of logistics to immediately re-supply depleted inventory will cause significant delays in infrastructure buildout.	Predetermined shipment must be at site by 8/23/04 with remaining shipment to follow closely behind. If we do not get resolution cut over will be impacted.	4 - Program	D	09/30/2004	Goins, Bill	Dorr, Joel	ISF
Comments: 10/7/04: Active equipment has arrived or is on the way.  9/30/04: The site is monitoring the situation.  9/21/04: Relevelled to 4 for site's update and/or IRAAD closing. (Kent Horne)  9/16/04: No status change  9/9/04: No status change  9/2/04: No status change											



IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
<b>2523 - MCBH Kaneohe Bay (MARFORPAC)(USMC) - Main</b>											
46	Action Item	DVD on 0001AC	DVD software is not being pushed to ESI 0001AC (Blue) seats at cutover. DVD players were standard configuration for Blue seat at the time ESI order was placed. (UIC M00318)	CLIN 0001AC ESI Blue seats are transitioned to NMCI without DVD software despite having DVD players that were standard configuration for NMCI CLIN 0001AC Blue seats at the time ESI orders were placed. Dell did not deliver the DVD players in error nor wer		4 - Program	D	10/08/2004	Lukschander, Lynda	Saito, Ken	Joint
Comments: 10/6/04 - Resolved via bulk submission of MACS to load software on affected seats. IRAAD closed per SM Karen Castel.  10/4/04: IRAAD will remain open until contractual agreement with EDS. (Lynda Lukschander)  9/30/04 - Site states no change in status.  9/20/04 - Site states no change in status.  9/10/04 - Site states no change in status.  9/2/04 - Site states no change in status.  8/27/04 - STM verified that there are no RFS number for DVD software. Site Manager will identify the process to provide DVD functionality.  8/19/04 - As discussed in the message R101825Z AUG04, ESI Blue seat workstation configuration and NMCI task order exactly matches what was leased from Dell, and exactly matches NMCI Blue seat workstation configuration at the time ESI orders were placed. Dell did not exceed the original order by delivering DVDs, and the DVDs were delivered with EDS approval. On 2-24-03, EDS downgraded NMCI Blue seat workstation configuration from DVD to CD-ROM. When ESI Blue seats are transitioned to NMCI, the DVD software is not reinstalled making the DVD nonfunctional. EDS approved Dell delivery of 0001AC Blue seats with DVDs vice CD-ROMs, EDS must continue to support them under NMCI. If EDS does not install DVD software, then the DVDs are considered failed and must be replaced with CD-ROMs per the NMCI standard Blue seat workstation configuration.  The USMC cannot place an order mod for DVD functionality because a DVD CLIN does not exist. (K. Saito)  8/19/04 - If the USMC ordered a CD/R from Dell and Dell delivered a DVD, EDS will cutover the seat as previously discussed in the ESI Guidance Naval Msg R101825ZAUG04. However, EDS will provide service based on what is in the NMCI order. Meaning, if the USMC ordered the functionality of a CD/R that is what will be provided at cutover, even if a DVD is installed in the machine. If in this instance the DVD failed, EDS would replace it with a CD/R.											

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<p>CLIN 0001AC ESI Blue seats are transitioned to NMCI without DVD software despite having DVD players that were standard configuration for NMCI CLIN 0001AC Blue seats at the time ESI orders were placed. Dell did not deliver the DVD players in error nor were they provided as "freebies". DVD software was included with the ESI Blue seat and the DVD players were functional. However, the DVD software is not being pushed to the seat as they are cutover to NMCI resulting in DVD players incapable of playing DVDs on NMCI Blue seats. EDS has stated that they will not push DVD software to a cutover seat without a MAC, claiming that DVDs are not supported on a 0001AC seat without an additional CLIN. Submitting MACs for software that should be included at cutover creates several problems: consumes valuable CTR resources, erodes Major Command MAC inventory and adversely affects seat rollout. Additionally, there is no CLIN for adding a DVD player to a CLIN 0001AC seat. This is an Enterprise issue that affects all Blue seats throughout the USMC. The root cause of this IRAAD is EDS downgrading CLIN 0001AC from DVD to CD-ROM on 2-24-03. (K. Saito)</p>											
<b>2070 - USMC Enterprise</b>											
129	Issue	Portable Battery	Currently the batteries leased on the ESI machines are running dead. Need to determine enterprise strategy.	All Portables 0002AA, 0004AC		4 - Program	C	10/15/2004	Frankart, Andrew J	Frankart, Andrew J	Joint
<p>Comments: 10/6/04: Per Lynda Lukschander, the funding has been approved.</p> <p>9/30/04: Due Date changed to 10/15/04 as status of IRAAD from DRAFT to OPEN was completed on 9/28/04. (ANess)</p> <p>9/23/04: No updates provided.</p> <p>8/17/04: The ESI team is investigating multiple funding options to help close out this IRAAD.</p> <p>7/28/04: Mr. Andrew Frankart will be assigned this IRAAD as soon as he is in PIV.</p>											
<b>2391 - MCAS Miramar (MARFORPAC)(USMC) - Main</b>											
28	Issue	3MAW Order change	3MAW may pull Headquarters Seats until Decision made on ADPOC.	400 seats will not roll.	Make a decision on MAG-TA	3 - Division	D	08/09/2004	Fenner, Douglas	Dorr, Joel	Joint
<p>Comments: 10/7/04: ADPOC HQ seats have been pulled from the FY05 orders. UICs have been created and orders have been placed.</p>											

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				9/23/04: No Status change							
				9/16/04: No status change							
				9/9/04: No status change							
				9/2/04: No status change							
				8/26/04: No status change							
				8/19/04: 400 HQ seats have been pulled and replaced in the deployment schedule.(Joel Dorr)							
				8/12/04: No status change-							
				8/5/04: This decision is resulting in additional cost to EDS; could have building in an area needing infrastructure.							
				8/2/04: 3MAW has instructed to pull orders for approximately 400 HQ seats until a decision on MAG-TA is reached. To date the orders have NOT been pulled out.							
33	Issue	ESI Extra Hard Drives	Previous guidance was that MARCORSYSCOM was to buy all ESI extra hard drives leased from Dell. All these were to be removed from existing orders, and they were. We were informed that this purchase never occurred. Affected UICs: M00302, MB0302, MGT302, MBT302	Need to be clear direction for turning over classified hard drives		3 - Division	C	09/30/2004	Lukschander, Lynda	Nielsen, David	Joint
Comments:			10/6/04: Per Lynda Lukschander, the funding has been approved.								
			9/30/04: No update from Govt.								
			9/16/04: No status change								
			9/9/04: No status change								

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8/24/04: (Govt Input) The majority of these hard drives have been used for Classified computers. According to USMC policy any classified materials cannot be turned over to civilian organizations without proper destruction procedures. (D. Nielsen)											
34	Issue	OCM Backup	OCM data is not coming back to the base. Herndon has given priority based on cutover dates of sites. We have been told that MRMR will not have a data analyst assigned until September since our cutover date is in September. This will cause MRMR to miss cutover date.	We will not be able to roll seats on Sept. 8, 2004	We are initiating the 10 day walk without the OCM information.	3 - Division	C	10/08/2004	Holmstrand, Steven	Dorr, Joel	ISF
Comments: 10/7/04:Herndon Data Analysts have been extremely helpful and efficient in pushing MRMR data through the OCM process as quickly as possible. 9/30/04: The site is monitoring the situation 9/23/04: No Status Change 9/16/04 Deployment will start back up on Wed. 9/15/02 after a two day interruption due to OCM backup. (J. Dorr) 9/9/04: Do to the backlog of OCM data, the deployment schedule for next week (9/ 13) will be delayed by one day for everyday that the data is not received by the site. (J. Dorr) 9/2/04: No status change - Risk Invoked and is now changed to an Issue. Need to get this resolved or 180 seats will not roll as planned. (ANess) 8/31/04: Deployment teams needs 48 hour notice to process OCM data. If we do not receive Matrix by Sept 1, 2004 we will not be able to Cutover on Sept. 8.											

2468 - MCAS Cherry Point (USMC) - Main

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
23	Issue	Xerox Multifunctional Printers	Bases throughout the Marine Corps have entered into contracts with Xerox to be support with multi-function services. USMC Executive Business Rules, ver 1.9 conflicts with these pre-existing contractual obligations.	Without networking the Xerox centers, no high volume printing capability and scanning record books are available, there is a penalty incurred for release of the contract, and thousands of tax payers dollars will have been wasted.		3 - Division	C	10/04/2004	Warlick, Mike	Kipfer, Tara J	Joint
Comments: 10/4/04: Capt. Kipfer is in agreement to close the IRAAD. (J. Robinson) <p>10/1/04: Recommend closing IRAAD based on Jeff Larochelle's comment below. I tried to contact Capt. Kipfer twice to see if the revised Business Rules have satisfied the printer issue. Awaiting response. (J. Robinson)</p> <p>9/28/04: 3.8 Infrastructure - Legacy Peripherals 45 Business rule - Although multi-function printers are not currently authorized as NMCI network devices without a CLIN 6 order and a memo from the government stating that they will comply with the fax restrictions associated with the device, they may be attached as dedicated printers to a serial printer port of an NMCI seat as long as they have been reflected in the user profile of the eMarketplace order. This should resolve the IRAAD as soon as it is finalized and distributed. (J. Larochelle)</p> <p>9/27/04: Have not had any response from Mr. Warlick or Mr. Rogers. Contacting both individuals for input. Moving due date deadline out a week. (J. Robinson)</p> <p>(GOVT INPUT) 9/20/04: Bases throughout the Marine Corps have entered into contracts with Xerox to be support with multi-function services. USMC Executive Business Rules, ver 1.9 conflicts with these pre-existing contractual obligations. In the USMC Executive Business Rules, ver 1.9, recently released as a draft, it states that "multi-function printers are not authorized as NMCI network devices, they may be attached as dedicated printers (pg 12, para 3.8, number 45)." Are commands going to be able to connect their Xerox centers as networked devices with an exception to this business rule, utilizing CLIN 0006AB? Or, are these devices not going to be networked throughout the Marine Corps? (Capt Kipfer)</p>											

**2609 - Camp Elmore (MARFORLANT)(USMC)**



IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
23	Issue	Blackberry Hybrid Solution	Blackberry Hybrid solution needed to support CPEL Blackberry model 6750. Unclassified seats cannot roll unless a solution is in place. There is no Kisok capability currently to allow Blackberry legacy reachback support via NMCI.	CPEL has 14 users that will not be able to cutover along with the rest of site. Plan cutover completion date for CPEL is early April.	Contacted Katherine Russel in San Diego and was informed that the 6750 is slated for testing this quarter and will be available (if no issues) for ECCB approval around 15-July. This is beyond the timeline for seat cutover at CPEL. Customer has informed	3 - Division	C	09/10/2004	Bortfeld, Pat	Williams, Jim E	Joint
Comments: 10/6/04 - Clin approved, command submitting an order mod. IRAAD closed.  9/27/04 - Site still waiting for guidance on implementation of CLIN, i.e., when will it be ready to deploy and will the command have to mod their order to receive the new CLIN.  9/22/04 - Clin approved by government.  9/16/04 - No change in status. Reassigned to Pat Bortfeld.  9/8/04 - No change in status. Seat roll schedule has slide to last week of 3qtr04. Cutover at risk of pushing into 4qtr04 if no resolution soon.  9/1/04 - No change in status.  8/25/04 - Update by email from Pat Bortfeld: Still in negotiations with Gov. Expect Gov accept, if no issues, on 31 Aug. This would make it available on CLIN list by 3 Sep.  8/20/04: Issue has been reassigned to Rolf Holman for action. (J. Mosig)  8/19/04 - No change in status.  8/11/04 - Still pending pricing review by Government.  8/4/04 - Blackberry CLIN pricing has been reworked and being presented to Government. Expect a couple of weeks for review by Government before word of approval or disapproval.  7/26/04 - Solution is still not available. Site is projecting a end-July solution on this issue. Seat schedules has been pushed out to reflect this "NEW" solution date.  7/22/04 - No change in status.  7/19/04 - Negotiations of MOD CLIN Proposal w/PCO is expected to be completed by Fri 7/30/04. Publish MOD CLINs to NET/eMarketplace is expected to be completed by Wed 8/4/04. Gov't is still looking to support "government provided hardware" on a case by case basis. We have new CLINs that are similar to 3042 and 3043 but we no longer call them hybrids. For now these are still part of the new service offerings.											

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3/25/04 - Blackberry Hybrid solution needed to support CPEL Blackberry model 6750. Unclassified seats cannot roll unless a solution is in place. There is not Kisok capability currently to allow Blackberry legacy reachback support via NMCI.

#### 2523 - MCBH Kaneohe Bay (MARFORPAC)(USMC) - Main

45	Issue	OCM Data	Insufficient OCM'd data from USMC to sustain Quarter 3 Baseline Plan of 1532 seats.	Lack of OCM data from the USMC does not support the cutover of 1532 seats in the Quarter 3 Baseline Plan. Affects about 700 seats in Q3.		2 - Steering Comm	D	10/15/2004	Reiche, Charles, Capt P	Castel, Karen K	Joint
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Comments: 10/7/04 - 684 seats in Quarter 3 were missed due to delays in receiving OCM data from the customer. IRAAD closed per SM Karen Castel.

9/30/04 - Site received the rest of the 3rd Marine OCM data on 9/29/04 from the customer and is currently analyzing it prior to submittal to Herndon next week.

9/22/04 - Seats with completed OCM'd data - 181 (RAD BN) MCNAFAS ( ); SNCOA ( ); MCBH ( )  
 Seats submitted by Herndon for OCM - ? ( ); CLF (4); SPAWAR (1);  
 Seats data to be provided by STOIC - 451 (3rd MAR)

9/20/04 - Site has still not received OCM data for 3rd Marine from customer.

9/10/04 - Still waiting for OCM data to be processed in Herndon.

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8/12/04 - Site has upcoming data segments:  
Segment 8 for 124 seats at Herndon (MAG24 seats on hold pending USMC decision)  
Segment 9 for 179 seats at Herndon.

No other data provided by the Government at this time.

#### 353 - MCB Quantico (HQMC)(USMC) - Main

45	Issue	Multicasting at Quantico	Govt requirement to EDS to reconnect Multicasting at Quantico.			2 - Steering Comm	C	06/17/2004	Daniels, Charles G	Cruz, Al	ISF
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Comments: 10/6/04 Recommend closing, Multicasting was restored to MCSC 9/27/04 . (Kent Horne)

9/29/04: Multicasting services have been re-enabled within MCSC. We are re-enabling the media service for the Command at this time.

The only outstanding issue is Multicasting for the post cutover environment but Frank McMahon is working that piece. (Charles Daniels)

(GOV'T INPUT) 9/28/04: Per discussion with NMCI LCOR, Mr. Rodgers. The NCR has nothing to do w/ the development of a new CLIN for multicasting. NCR has identified the current multicasting capabilities at NCR-N and MCSC via a CLIN 29 submission. The COOP for existing Multicasting capabilities will not be billed in the future for this existing functionality. EDS has an action to submit a Rough Order of Magnitude (ROM) for this effort. (Per Frank McMahon)

9/27/04 - MCSC Multicasting Service Restored 9/27/04 per John Hamlette, Quantico NOC Manager. Recommend closing IRAAD. (Kent Horne)

9/24/04: Restoration of Multicasting for MCSC Quantico is scheduled for 27 September 2004. (Kent Horne)

(GOV'T INPUT) 9/21/04: We are currently entering this info into the Unpriced Tool. Al Katzberg provided great specificity for the NCR-N, we are also capturing the multicast requirement for other NCR organizations. The SOO will be written, with a placeholder, to address "multicast" as an Enterprise requirement. (Frank McMahon)

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			(LtCol Allegretti) for approval and we have it. We are ready to have the Multicasting service enabled for Zone 6 as originally requested. (Charles Daniels)								
			(GOV'T INPUT) 9/8/04: The VAP on our Media server was completed by the MCNOSC and the server has passed. We are ready to move forward with having NMCI enabling Multicasting within the legacy environment. What is the next step and how soon can we get it done? (Charles Daniels)								
			(GOV'T INPUT) 9/2/04: No change in status from 8/24/04. (Charles Daniels)								
			(GOV'T INPUT) 8/24/04: No change to status of IRAAD 45 (Multicasting) since last week. We are pending the VAP of server. (Charles Daniels)								
			(GOV'T INPUT) 8/18/04: An update to the is Multicasting IRAAD. We have completed upgrading the Multicasting server and will be ready to have it VAP'd by the MCNOSC by the first of next week. Once the VAP is completed, we expect to go operational once again immediately after this. (Charles Daniels)								
			8/11/04: E-mail Mr. Daniels, still waitning for response.								
			(GOV'T INPUT) 8/5/04: We are currently working on the Media server to get it operational. We expect to have this ready by the end of next week. (Per Charles Daniels)								
			(GOV'T INPUT) 7/28/04: "No new updates...we are currently working on upgrading and patching the media server to be able to pass the security VAP." (Per Charles Daniels)								
			7/27/04: E-mail Mr. Charles Daniels for status, awaiting for response. (Fred Guzman)								
			(GOV'T INPUT) 7/14/04: IRAAD to be reassigned to Charles McDaniels, MCSC. (G. Harvey)								

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6/14/04: Govt requirement to EDS to reconnect Multicasting at Quantico.